



# COVID-19 – Frequently Asked Questions

## Owners and Spectators

### **Q 1: Does our club have to take bookings for spectators and owners?**

Where owners / spectators are only attending the stalls / racing area, a booking is not required, however, there are capacity limits of how many people can be at certain areas at a given time in accordance with Government directives.

Where spectators and owners plan on going into the public area (i.e. dining) pre-bookings are strongly encouraged, and where the club expects there to be attendees of over 100, a pre-booking system is required.

Further information related to taking bookings is detailed in the Public Events at Racetracks during COVID-19 Guidelines (LRC-PR-102).

### **Q 2: Is there still separation between essential personnel and spectators?**

No. Effective 15 March 2021, there is no longer a requirement to separate owners and essential racing personnel. This means that spectators (including children) are permitted to go down to the stall areas. Social distancing practices and density quotient measures must be adhered to at all times. For seated events, those with a reserved seat may utilise services to move within the facility for a specific purpose (e.g. food, bar, betting, restaurants, watching races, viewing horses). You are expected to return to your seat once you have completed the activity.

### **Q 3: Do owners / spectators need to complete the Infectious Disease Declaration?**

Yes. They can complete the [online declaration](#) or the [paper version](#) or where the club has a separate QR process, they must complete this.

### **Q 4: Can a participant engaged in the race or racing personnel go into the public areas?**

Yes they can, but they must be accounted for in the Clubs attendee limits.

### **Q 5: Can owners and spectators move around the venue?**

For seated events, those with a reserved seat may utilise services to move within the facility for a specific purpose (e.g. food, bar, betting, restaurants, watching races, viewing horses). You are expected to return to your seat once you have completed the activity. You can mingle with each other however, physical distancing (of at least 1.5 metres) must be maintained between groups. Clubs must also ensure that density quotient is adhered to at all times.

### **Q 6: Are Clubs required to have COVID Marshals?**

COVID Marshals are a requirement under the Public Events Framework (i.e. for Tier 1 & 2 events >1000 attendees). In each Club's COVIDSafe plan, you will have nominated a COVIDSafe Officer. The COVIDSafe



officer should be supported by Club Officials. The general requirement for security personnel is two for the first 100 patrons and one additional security officer for each further 100 patrons or part thereof. Security personnel can monitor COVID protocols.

[public-events-information-for-organisers](#)

**Q 7: Our club has a viewing area/balcony/large window where people generally line up to watch races, can people watch from there?**

Yes, provided that physical distancing and density quotient requirements are adhered to. We would suggest physical distance markers on the floor to prevent crowding in these areas as well as a security presence. People must remain 1.5 metres apart.

**Q 8: Can we have people walking around selling raffle tickets?**

HRV would not recommend this as it means there will be people exposed to all areas of the event. We recommend pre-selling or selling tickets on entry where someone does not have to move through the crowd.

**Q 9: Can the club provide entertainment?**

Yes, you can book entertainment such as singers, bands and DJs.

**Q 10: Are children's activities permitted?**

It depends on the activity. Activities such as face painting, jumping castles etc are not permitted at this time as they encourage close contact and movement around the venue.

**Q 11: What about toilet facilities?**

Each club must carefully consider the logistics of their event and may need to hire portable toilets to provide enough facilities to ensure physical distancing and density quotient is complied with. Physical distance markers should be put on the ground to assist in crowd management.

## Participants

**Q 12: When can participants (trainers/drivers) bring their children to the races?**

Children are permitted to attend the racing areas and the spectator areas. Children must be accompanied by an adult. Children must be supervised at all times in racing areas.

**Q 13: Are participants, including drivers, trainers and stablehands required to carry their registration cards to show on entry?**

Yes. Even though there is no longer provision to write this information on the declaration, the card should be viewed on entry.



## Sponsors

### Q 14: What can sponsors do?

Sponsors are permitted to move around the venue as per the restrictions placed on all patrons. Presentation areas must be set up to ensure social distancing and trophies or awards must be collected from table by the recipient. Sponsors are permitted to make a short speech.

Please refer to the [Racetrack Access and Operational Procedures](#)

## Further Information, Policies and Procedures and resources

### Q 15: Where can I get information about HRV's policies surrounding COVID-19?

You can find information regarding COVID-19 via HRV's website, [thetrots.com.au](https://www.thetrots.com.au).

Go to <https://www.thetrots.com.au> When you land on the page you will see an aqua coloured band along the top. Important COVID-19 details for Clubs, Industry and Participants

This provides you with HRV's policies and some useful resources surrounding race meeting requirements and you can also find the Declaration that all participants must complete upon entry.

Further information is available at the [Department of Health and Human Services website](#) or [Australian Government website](#).

You can call the National Coronavirus Help Line on 1800 020 080. It operates 24 hours a day, seven days a week. If you require translating or interpreting services, call 131, 450.

HRV has established the HRV's [COVID-19 Reporting and Response Policy and Procedure](#) that must be complied with and details reporting obligations.

Participants, Club Officials and HRV and Tabcorp Park employees and volunteers must immediately report to HRV any instances where you have:

- Undertaken a COVID-19 test and are awaiting results.
- Returned a positive COVID-19 test.
- Been identified by DHHS as a close contact to a confirmed case of COVID-19.

You must report via online [COVID-19 Reporting Form](#), or alternatively, by calling HRV's OHS Reporting Line on 03 9214 0664.



If you fall under the categories above, you must not attend any race meetings, trial meetings or have any interactions with anyone from the industry until you have completed the form, and been medically cleared.